

# CP Live Support: fast and professional on-site support

## Take a closer look

CP Live Support consists of an App and an internet-based service platform. It provides the opportunity to have services, inspections and maintenance for your equipment carried out remotely by our experts. For us, customer satisfaction is our top priority. But how can fast, reliable and expert service be provided when the situation is urgent and the service personnel are far away?

## CP Live Support is the solution

This video-based service system enables simplified communication between one or more Claudius Peters experts and the operator in the field via a live stream, even over long distances. The Live Support can be used on mobile devices such as smartphones and tablets or with smart glasses. All that is required is that the CP Live App is installed on the mobile device so that the service platform can be accessed. Claudius Peters experts connect live from remote locations and can then help the operator on-site to solve problems, carry out an inspection or maintenance. Customers can thus analyse faults together with our experts and find a solution. This makes service and support assignments, as well as maintenance and inspections, easier and far more efficient.



**CLAUDIUS PETERS  
LIVE REMOTE SUPPORT**



- **Technical support during repair, maintenance or inspection of your systems**
- **Smartphone, tablet or hands-free solution with Smart Glasses**
- **Display of technical documentation or instructions**
- **Real-time audio and video transmission**
- **Professional help with your systems**
- **Quick and efficient**
- **Minimize downtime**
- **Automatic translation**
- **Saves travel time**

Download the CP Live App:



A Langley Holdings Company

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Due to a policy of continued improvement, we reserve the right to change any specification without prior notice. ERRORS & OMISSIONS EXCEPTED.